

Your quarterly bill



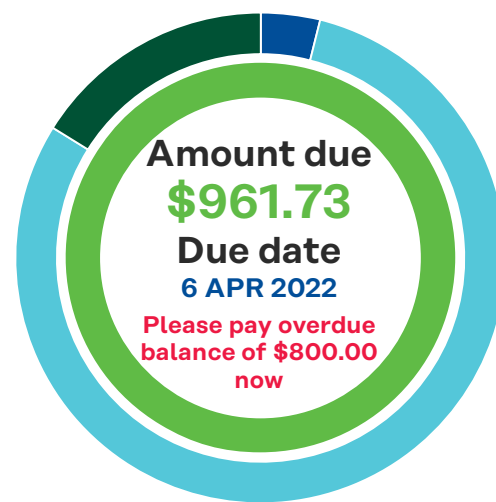
Emailed to: xiong96@yahoo.com
MS M SAYKAO
940 MICKLEHAM RD
GREENVALE VIC 3059

Enquiries 1300 304 688
Faults (24/7) 13 27 62

Account number	94 0426 0000
Invoice number	9403 6995 73972
Issue date	16 Mar 2022
Property address	19 BRECON NOOK CRAIGIEBURN
Property reference	1520415, PS 320649
Tax Invoice Yarra Valley Water ABN 93 066 902 501	

Summary

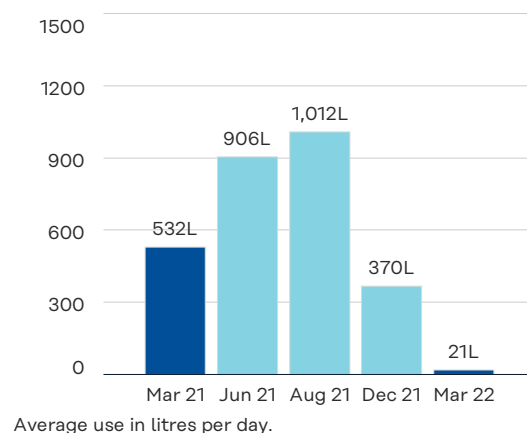
Previous bill	\$1,065.23
Payment received thank you	-\$265.23
Balance carried forward	\$800.00
This balance is overdue, please pay immediately.	
This bill	
Usage charges	
Water usage	\$4.95
Sewage disposal	\$1.35
Service charges	
Water supply system	\$19.28
Sewerage system	\$110.12
Other authority charges	
Waterways and drainage	\$26.03
Total this bill (GST does not apply)	\$161.73
Total balance	\$961.73



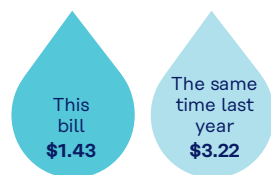
- Usage charges
- Service charges
- Other authority charges

Your household's daily water use

Target 155L of water use per person, per day.



Your daily spend



Excludes other authority charges.



How to pay



Direct debit
Sign up for direct debit at yvwm.com.au/online or call 1300 304 688.



BPAY®
Biller code: 344366
Ref: 940 4260 0004



Credit Card
Online: yvwm.com.au/paying
Phone: 1300 362 332



Post Billpay®
Biller code: 3042
Ref: 9403 6995 73972



Cheque
Send a cheque with this portion of your bill to:
Yarra Valley Water,
GPO Box 2860 Melbourne
VIC 3001



Centrelink
Arrange regular deductions from your Centrelink payments
Online: via your myGov account at my.gov.au
CRN: 555 054 118T



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MS M SAYKAO	
Account number	94 0426 0000
Invoice number	9403 6995 73972
Total due	\$961.73
Due date	6 Apr 2022
Amount paid	\$
Overdue balance \$800.00 due now	

Your usage details

From 9 Dec 2021 - 14 Mar 2022 (95 days)

Water usage 1kL = 1,000 litres

Meter number	Current reading	Previous reading	Usage
MAF153457	3,576kL -	3,574kL =	2kL
Water usage charge	Usage	Price \$/kL	Amount
STEP 1 (0-440 litres per day)	2.000kL x	\$2.4749 =	\$4.95
Total	2.000kL		\$4.95

Sewage disposal

Sewage disposal charge	Sewage volume	Price \$/kL	Amount
	1.186kL x	\$1.1426 =	\$1.35
Total usage charges			\$6.30

Your charges explained

→ Water usage charge

The cost for water used at your property, including treatment and delivery. The cost of water increases with the amount used (STEP tariffs).

→ Sewage disposal charge

The cost of removing and treating sewage. This is based on your indoor water usage. We deduct a percentage of water estimated to be used outside.

→ Water supply system charge

1 January 2022 - 31 March 2022

A fixed cost for maintaining and repairing pipes and other infrastructure that store, treat and deliver water to your property.

→ Sewerage system charge

1 January 2022 - 31 March 2022

A fixed cost for running, maintaining, and repairing the sewerage system.

→ Other authority charges

Waterways and drainage charge

1 January 2022 - 31 March 2022

We collect the waterways and drainage charge on behalf of Melbourne Water to help protect our rivers and creeks, improve drainage and flood management, and urban development planning in the Port Phillip and Westernport region. Learn more at MelbourneWater.com.au/wwdc.

Financial assistance

Are you facing financial difficulty? For more time to pay, payment plans and government assistance, we can find a solution that works for you.

Please call us on **1800 994 789** or visit yvw.com.au/financialhelp.

Registering your concession can also reduce the amount you need to pay.

Please call us on **1800 680 824** or visit yvw.com.au/concession.

Contact us

📞 Enquiries 1300 304 688

🚨 Faults and Emergencies 13 27 62 (24hr)

✉️ enquiry@yvw.com.au

🌐 yvw.com.au

📞 TTY Voice Calls 133 677

🗣️ Speak and Listen 1300 555 727

For language assistance

العربية 1300 914 361

廣東話 1300 921 362

Ελληνικά 1300 931 364

普通话 1300 927 363

For all other languages call our translation service on **03 9046 4173**



Next meter reading:
Between 1-8 Jun
2022

Haven't registered your pension or concession with us?

You may be missing out on a discount.

Register your valid pension, healthcare or DVA cards, to reduce your water bills.

👉 Find out more or register at yvw.com.au/concessions

We're here to help.

If you're having financial difficulties, we can help with bill extensions, payment plans or other extra support.

We can offer support and flexibility to suit your situation, and we'll work with you for as long as it takes to get you back on track.

We're here to help, you just need to let us know.

👉 Visit yvw.com.au/watercare

📞 or call our team on **1800 994 789**